

EPA Teknoloji ve Otomasyon Makineleri Sanayi Tic.Ltd. (EPA Akin)

Privacy Policy

Last Updated: 11.09.2024

At EPA Akin, accessible from www.epaakin.com, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website. Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site.

#### 1. Information We Collect

We may collect and process the following data about you:

Personal Data: Name, email address, phone number, and other contact details you provide via our forms.

Technical Data: IP address, browser type, time zone, operating system, and other technology on the devices you use to access this website.

Usage Data: Information on how you use our website, products, and services.

Cookies: We use cookies to collect information as part of enhancing user experience (See our Cookie Policy for more details).

#### 2. How We Use Your Data

We use your personal data for the following purposes:

To Provide Services: To process your inquiries and deliver the services you request.

To Improve Our Website: We use data to analyze how users interact with our site and to enhance our offerings.

To Comply with Legal Obligations: We may use your data to fulfill any legal obligations or for legal claims.

Marketing & Communication: With your consent, we may send you promotional information or updates about our services.

# 3. Legal Basis for Processing

Under GDPR, the lawful bases we rely on for processing your personal data include:

Your Consent: When you have provided clear consent for us to process your personal data.

Contractual Obligations: Processing necessary for the performance of a contract you have with us.

Legal Compliance: To comply with applicable laws and regulations.

Legitimate Interest: Where necessary for our legitimate business interests, provided your interests and rights do not override them.

## 4. Data Sharing and Disclosure

We do not sell or rent your personal data to third parties. However, we may share your information with:

Service Providers: Who assist in delivering our services (e.g., hosting, analytics, customer service).

Legal Authorities: When required by law or in response to valid legal requests.

Business Transfers: In the event of a merger, acquisition, or asset sale.

#### 5. Data Retention

We will retain your personal data only as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law.

# 6. Your Rights Under GDPR

You have the following rights regarding your personal data:

Right to Access: You can request a copy of the personal data we hold about you.

Right to Rectification: You can ask us to correct any inaccurate or incomplete data.

Right to Erasure (Right to be Forgotten): You can request the deletion of your personal data under certain conditions.

Right to Restrict Processing: You can request the restriction of your personal data in certain circumstances.

Right to Object to Processing: You can object to our processing of your personal data.

Right to Data Portability: You have the right to receive your data in a structured, commonly used, and machine-readable format.

If you wish to exercise any of these rights, please contact us at [Insert Email Address].

## 7. Security of Your Data

We use appropriate security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. However, no internet transmission or storage system is completely secure.

## 8. International Data Transfers

If we transfer your data outside the European Economic Area (EEA), we will ensure appropriate safeguards are in place to protect your data in accordance with GDPR requirements.

## 9. Cookie Policy

Our website uses cookies to enhance your browsing experience and gather information about website usage. You can manage your cookie preferences in your browser of your choice.

# 10. Updates to This Privacy Policy

We may update this Privacy Policy from time to time in response to legal, technical, or business developments. The most current version will always be available on our website.

### 11. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your data, please contact us at:

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